

Job Specification - Conveyancing Fee Earner

Job title:	Conveyancing Solicitor / FCILEx / Licensed Conveyancer
Reporting to:	Head of Residential Property
Hours per week:	Permanent; Full Time - 36.25 hours Monday to Friday
Advertise from date:	Immediate Start

Fretzens is looking for a Residential Property Solicitor/FCILEx/LC to join the team in Christchurch.

Core values - what we look for in all Fretzens staff:

Someone who:

- Is IT literate and confident in learning new processes.
- Is consistently friendly, and approachable with a can do attitude.
- Doesn't use jargon with clients.
- Co-operates with colleagues from all teams and at all levels.
- Enjoys working as part of a team, helping and supporting others.
- Has the ability to work calmly, even under pressure.
- Takes personal pride in their work.
- Nurturing & supportive approach to relevant team members reporting to them.
- Take ownership and responsibility for issues.
- Maintains client contact appropriately.

Essential qualities

We welcome applications from people with the following essential skills, attributes and experience:

- Excellent organisational skills.
- Marketing and networking skills.
- Ability to convey information accurately and articulately, both verbally and in writing.
- Ability to work closely with and supervise a paralegal.
- Ability to convey information accurately and articulately, both verbally and in writing.
- Can communicate effectively at all levels.
- Ability to motivate yourself to meet / exceed targets.
- Able to work independently and manage a caseload.
- Ability to structure own workload, making best use of resources and time.
- Ability to oversee team members work and deal with issues as they arise.
- Returns client calls.
- Able to meet new clients and win new business.

Desirable talents

The following abilities would also be desirable:

- A qualified solicitor/ FCILEx with 3 + PQE although applications from candidates with significant residential conveyancing experience or who are part qualified would be considered.
- Anticipates client's future needs, sees opportunities for other teams and makes suitable introductions.
- Aims to sell Fretzens on service and values (rather than price alone) and follow up on viable enquiries.

Salary and Benefits

- Salary is negotiable dependent on your experience.
- Fretzens offer a wide range of benefits to our staff - See [Working at Fretzens - Benefits](#).

Working at Fretten's Benefits

At Fretten's Solicitors, we endeavour to invest in our employees and offer a place to work which is supportive, fulfilling and enjoyable.

Facilities

- The firm invests substantially in IT and offers systems and training which sets us apart from our competition.
- All staff use the latest available versions of Microsoft Windows and Office.
- All staff have the choice between two screen monitors or a wide screen monitor.
- Phone headsets are available to those who prefer them.
- All our offices have fitted kitchens where tea, coffee and squash are complimentary and boiling water and filtered, chilled and ambient water is available on tap.
- Fruit is freely available in each kitchen.
- We have an interactive company intranet which all staff are encouraged to utilise.

Medical

- Private Healthcare policy is available to all staff.
- Health Cash Plan is available to all staff, enabling refunds on bills for optical, dental, chiropody, chiropractic, physio etc.
- Life insurance for all staff paying out four times your annual salary.
- Annual paid sick allowance.

Work life balance

Approximately 40% of our staff work non-standard hours - we understand that it is important for employees to have flexibility in their working hours and the ability to fit their work and personal lives together.

- Flexitime is available to the majority of staff from their very first day (exceptions are in areas like reception where alternative flexibility is available). The flexitime works by bringing forward or back your start time on the same day, as long as the core hours of the day are covered and is pre-agreed to ensure teams are not left short staffed.
- Soft start time - start up to 15 minutes late and finish accordingly late on the same day - available any day and not pre-agreed (to account for traffic/delays etc.)
- Starting annual leave of 20 days / 25 days / 30 days dependant on role (pro-rata for part time staff)
- Long service annual leave entitlement increases - after 5 years an additional day in subsequent years and after 12 years a further additional day in subsequent years. A bonus week's holiday in recognition of completion of 10 years' service awarded in Year 11.
- Additional annual leave day for your birthday when your birthday falls on a weekday.

Social and communication

- Monthly firm-wide meeting to communicate news.
- Monthly prizes for referrals to other teams.
- Quarterly prizes for the most referrals.
- Quarterly special recognition award and prize, nominated by colleagues.
- Annual staff Christmas party, where meal and drinks are paid for by the firm.
- Annual staff and family BBQ where food and drinks are paid for by the firm.
- Monthly drinks allowance for get together after work.
- Ad hoc social events such as bowling, quizzes etc. which are often subsidised by the firm.

Additional benefits

- Free or subsidised parking available to all.
- Enhanced maternity pay for qualifying staff.
- Christmas bonus for support staff.
- Performance related bonus for qualifying staff.
- Recruitment incentive of £2,500 or £500.
- Support for professional training – including some funding and time off for study where applicable.
- Mobile phones for qualifying staff.